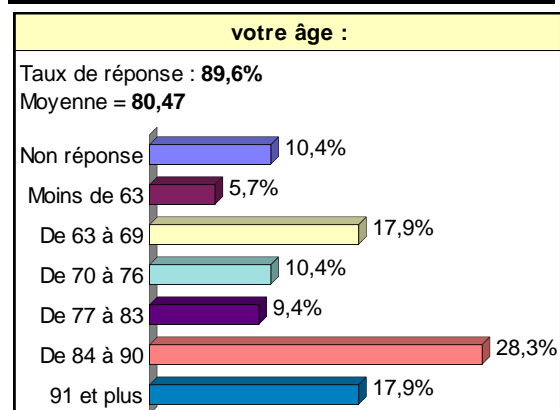
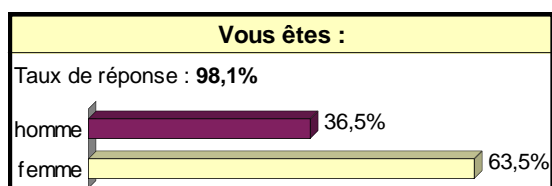


QUESTIONNAIRE DE SATISFACTION DES RESIDENTS

Période de l'enquête : décembre 2016/ janvier 2017
 Nombre de questionnaires diffusés : 190
 Nombre des retours : 106
 Taux de retour : 56%

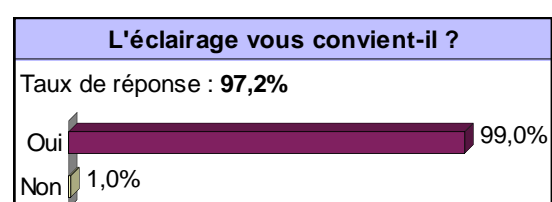
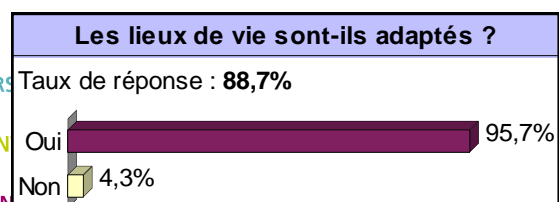
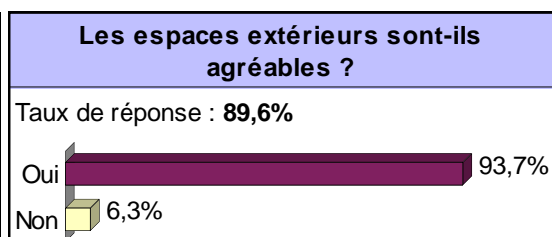
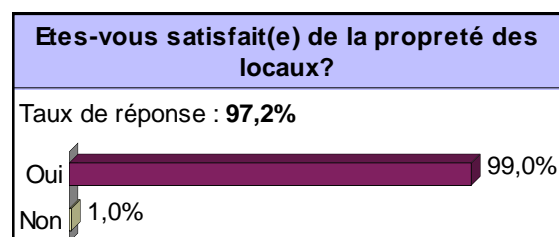
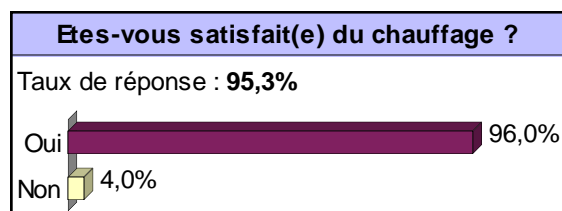
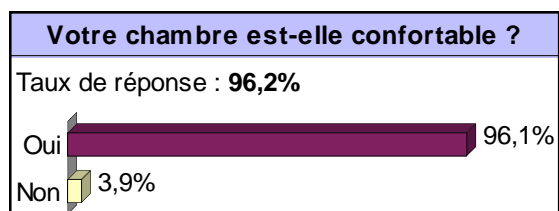


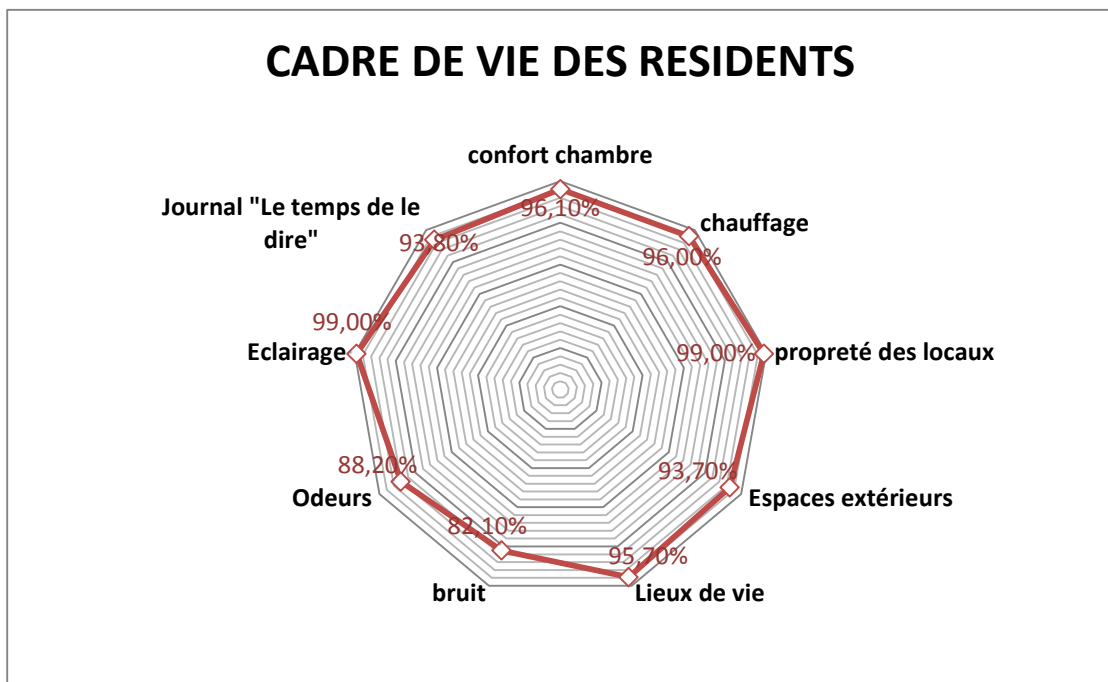
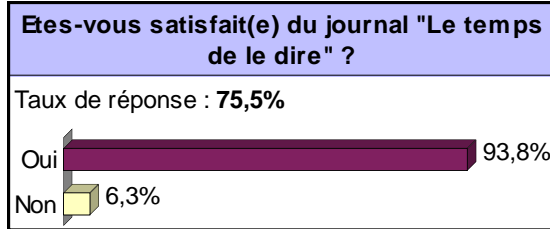
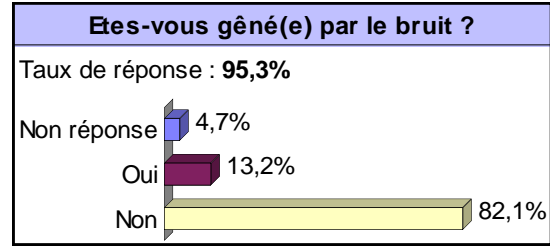
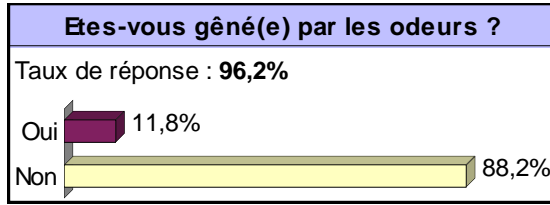
RENSEIGNEMENTS



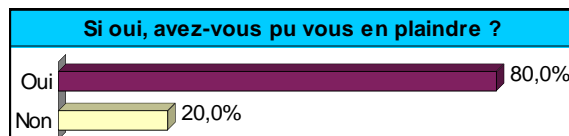
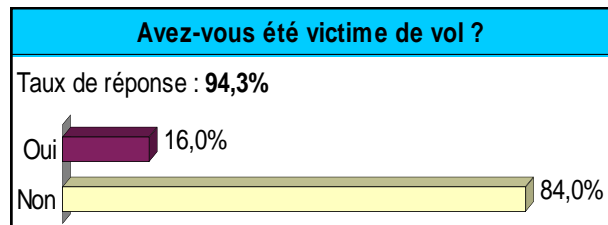
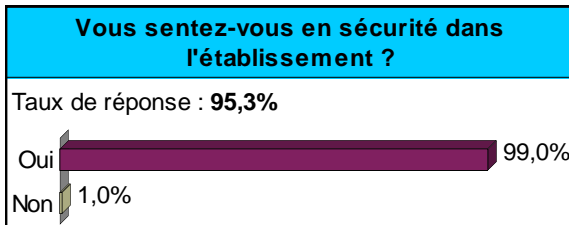
taux de réponses par unité	
Saint-Louis	100%
Leroyer	65%
Sainte-Famille	27%
Sainte-Marie	50%
Saint-Joseph	56,25%
Saint-Michel	50%
La Chaumière	50%
Les Blés d'or	53%

CADRE DE VIE

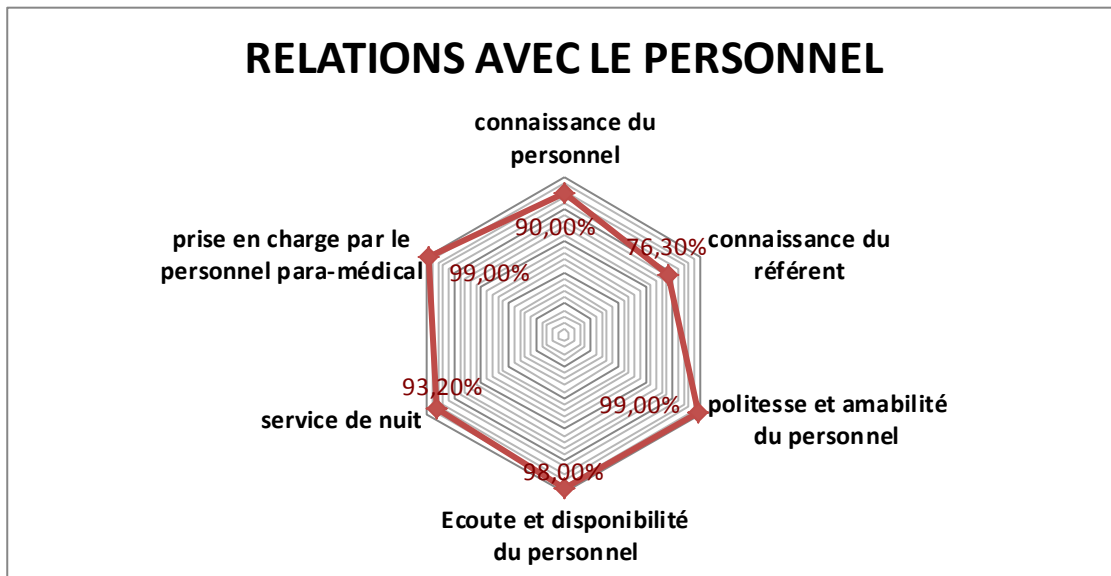
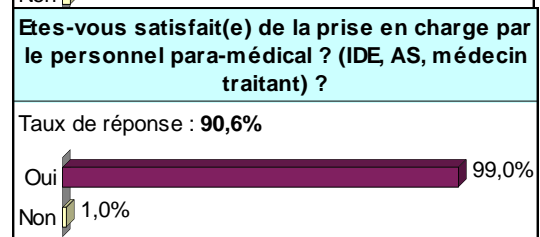
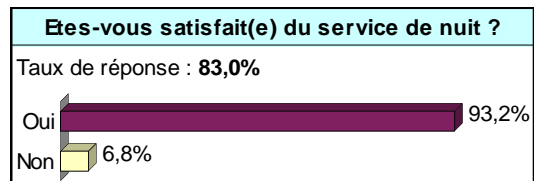
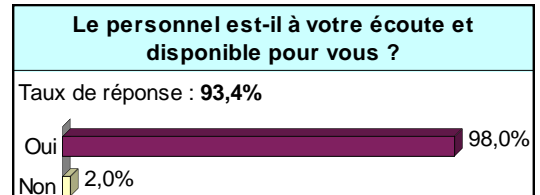
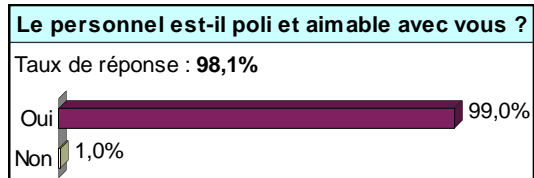
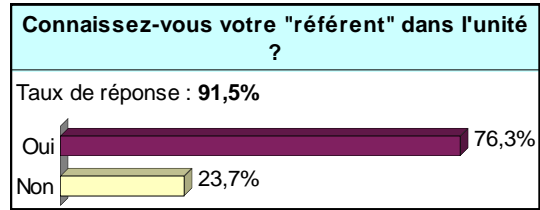
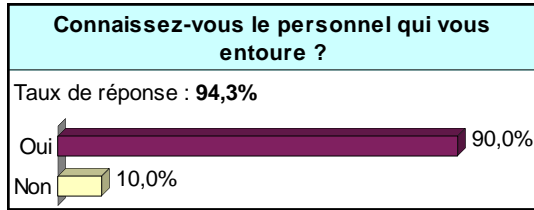




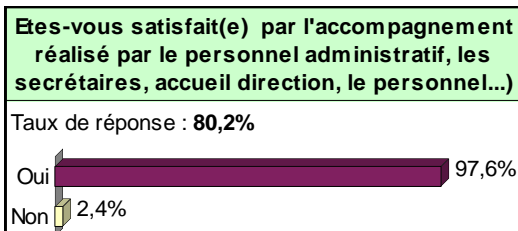
SECURITE



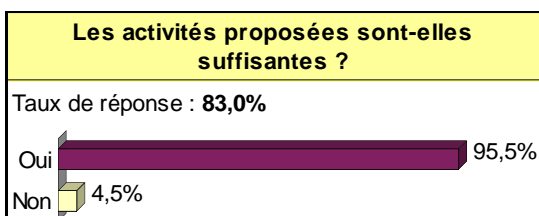
RELATIONS AVEC LE PERSONNEL



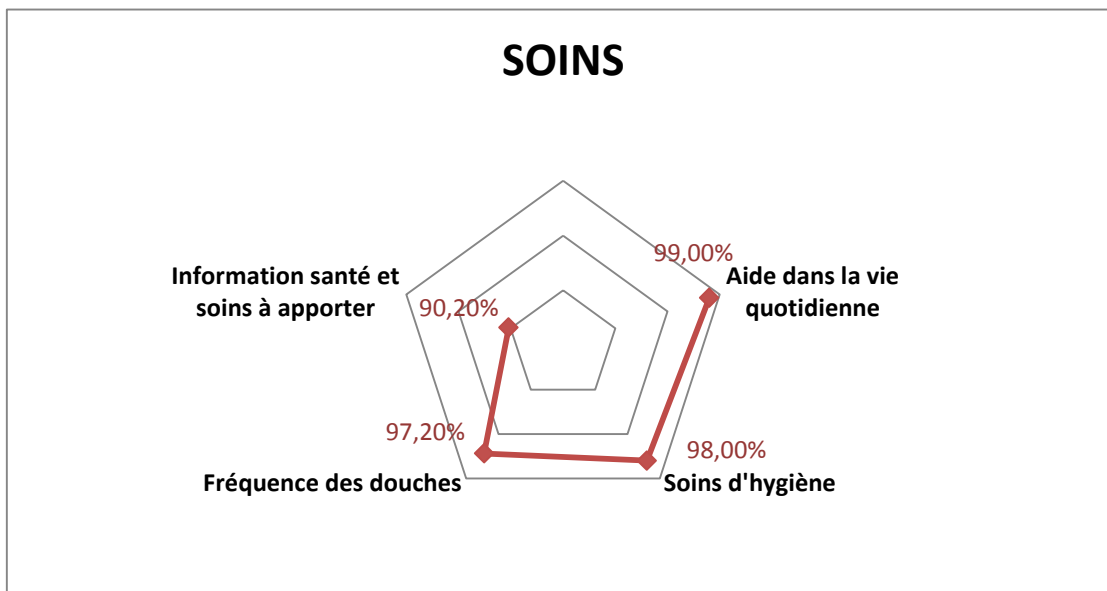
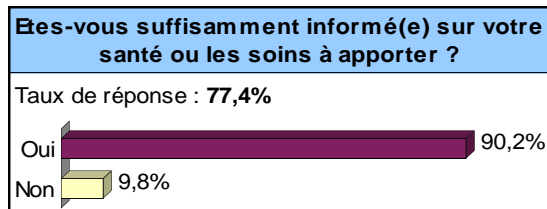
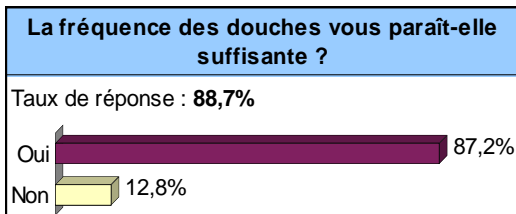
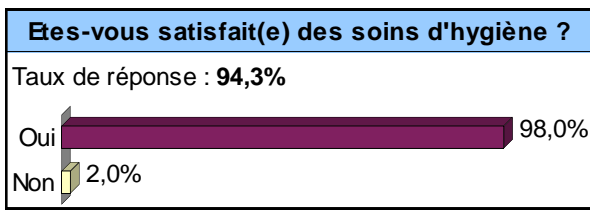
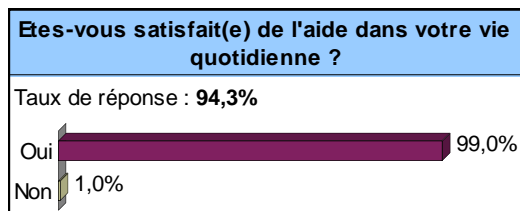
ADMINISTRATION



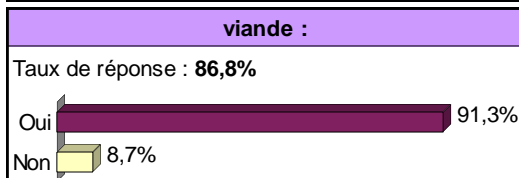
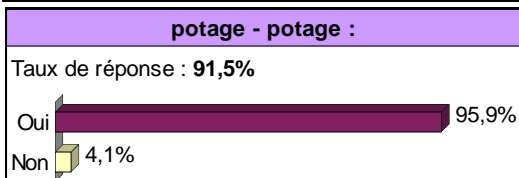
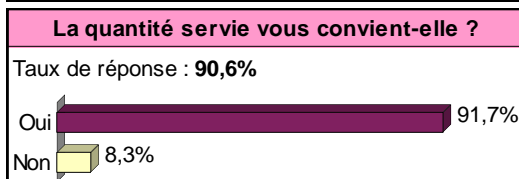
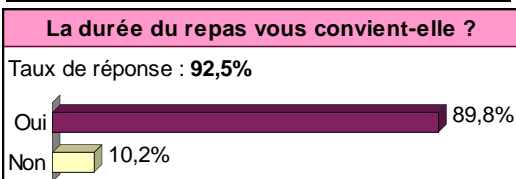
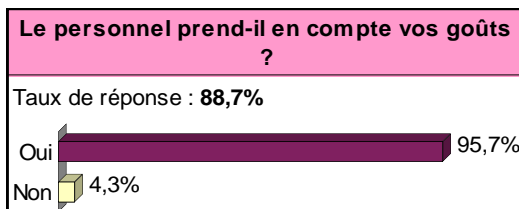
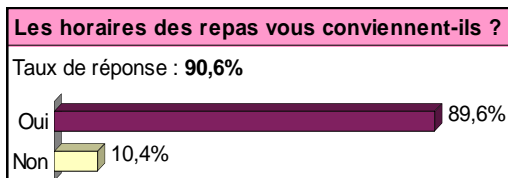
ANIMATION

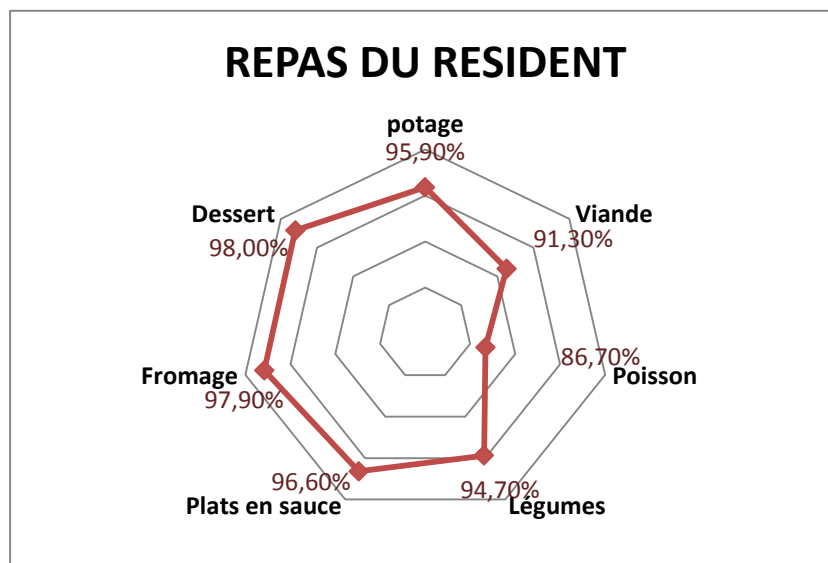
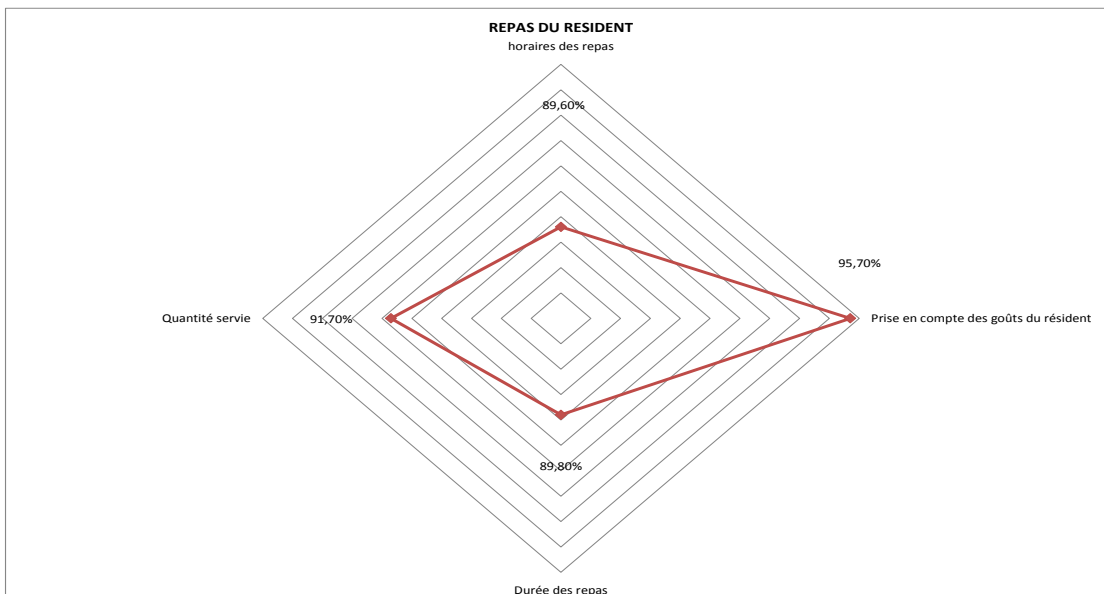
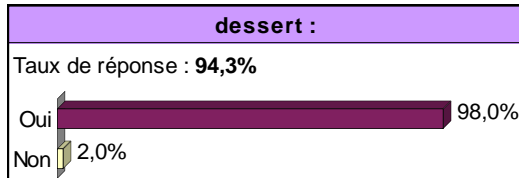
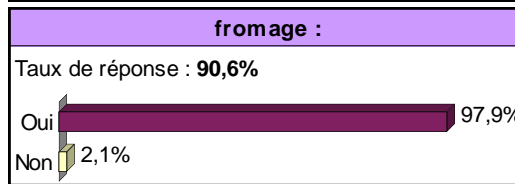
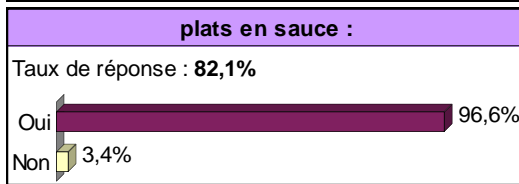
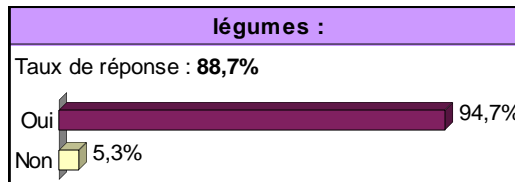
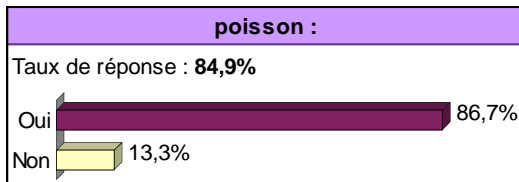


SOINS



REPAS





LINGE

Etes-vous satisfait(e) de la propreté de votre linge personnel ?

Taux de réponse : **96,2%**



Avez-vous suffisamment de linge hôtelier (serviettes, toilettes, draps, gants...)?

Taux de réponse : **92,5%**



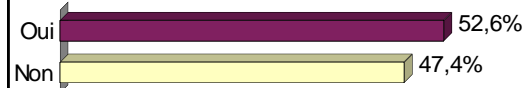
Lorsque vous donnez votre linge à laver, revient-il rapidement ?

Taux de réponse : **86,8%**



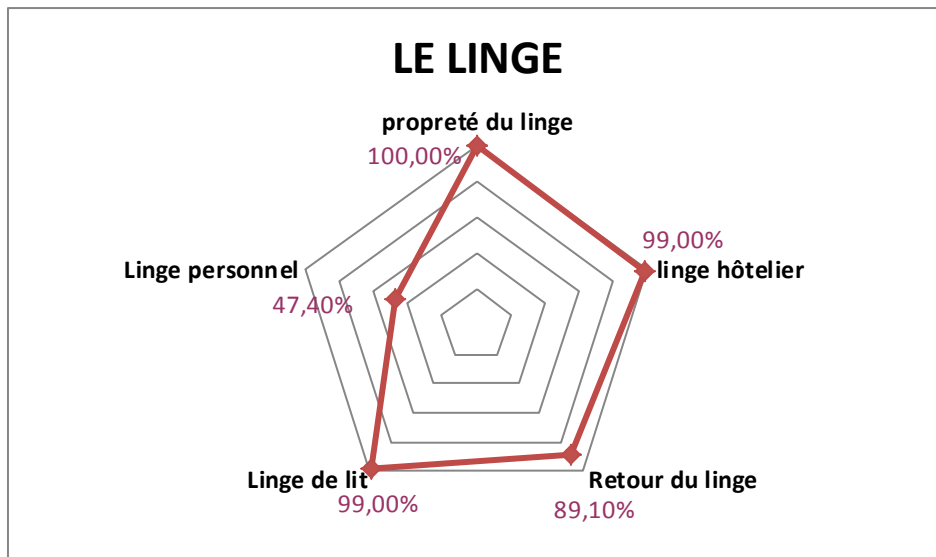
Votre linge personnel a-t-il déjà été égaré ?

Taux de réponse : **89,6%**



Votre linge de lit est-il changé aussi souvent que vous le souhaitez ?

Taux de réponse : **93,4%**



ENTRETIEN TECHNIQUE

Etes-vous satisfait(e) du Service Technique ?

Taux de réponse : **85,8%**



INTIMITE – DROITS - LIBERTE

