

## QUESTIONNAIRE DE SATISFACTION DES FAMILLES ET DES REPRESENTANTS LEGAUX

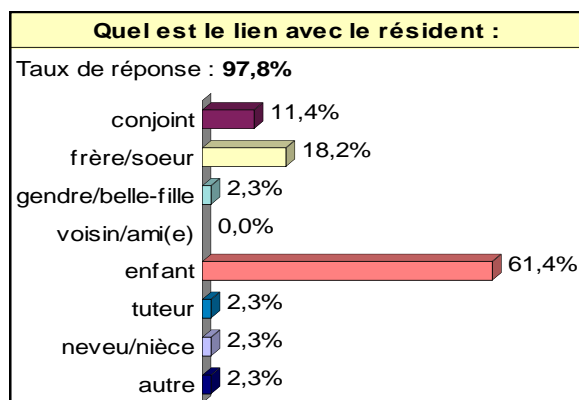
Période de l'enquête : décembre 2016/ janvier 2017

Nombre de questionnaires diffusés : 200 environ

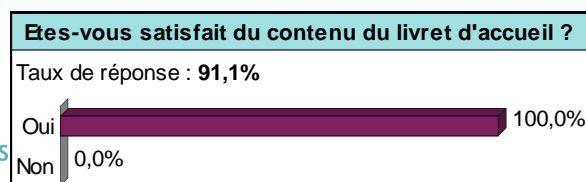
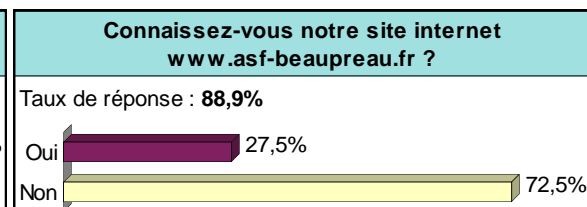
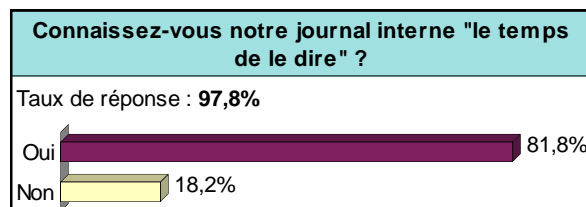
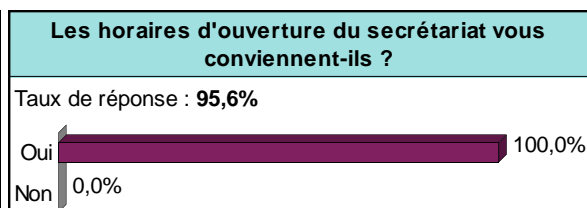
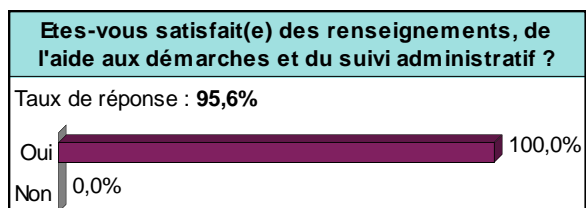
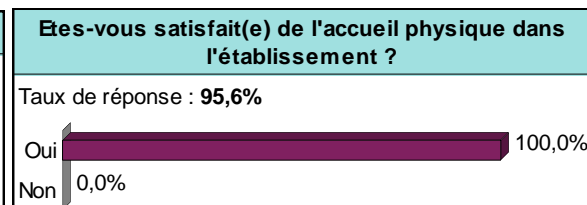
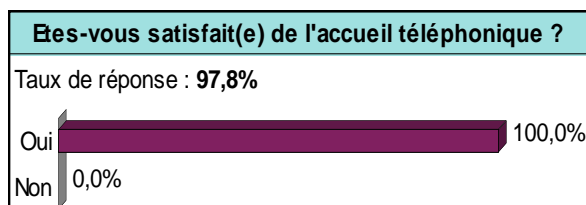
Nombre des retours : 46

Taux de retour : 23% environ

### RENSEIGNEMENTS



### ACCUEIL/INFORMATIONS/ADMINISTRATION

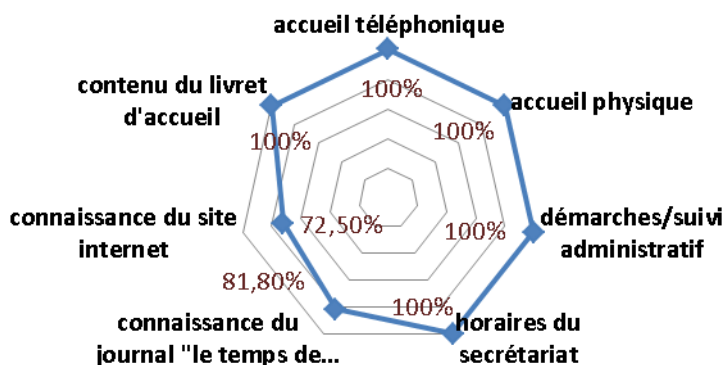


 PÔLE PERS

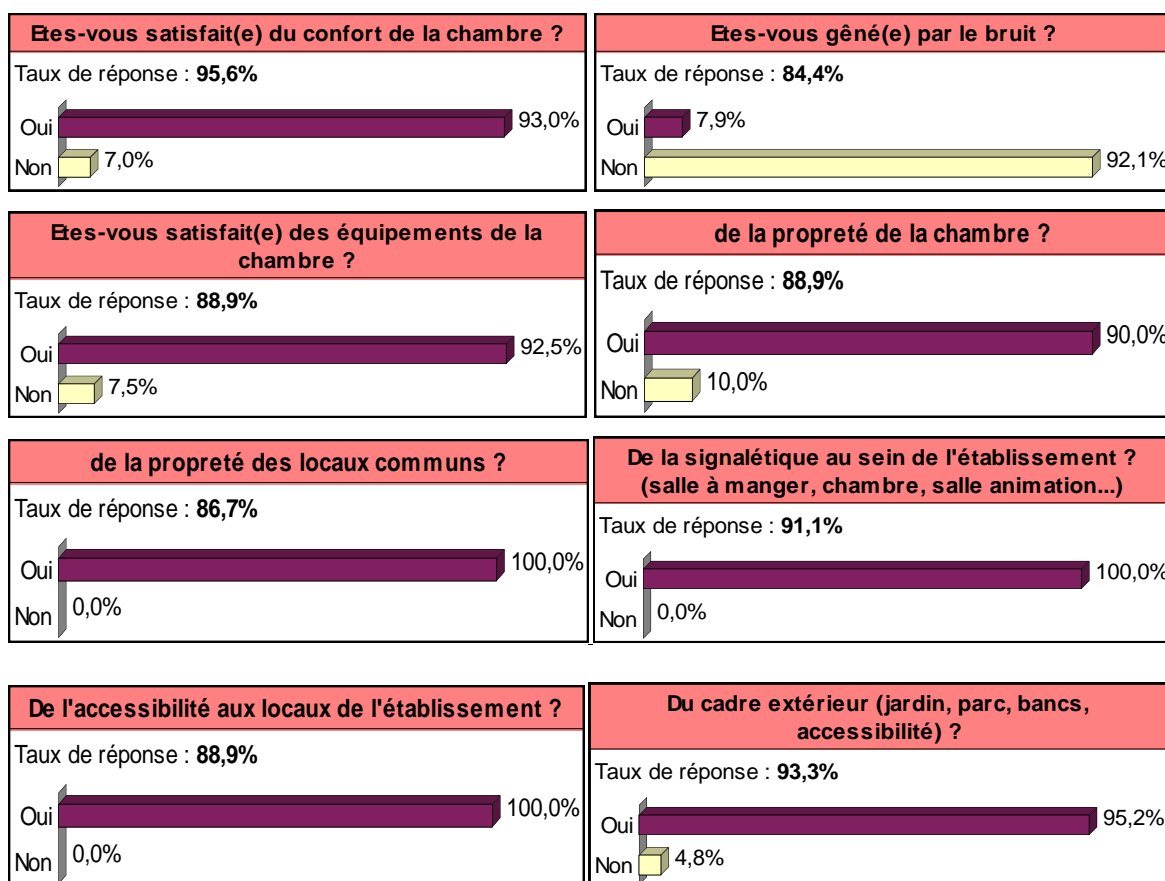
 PÔLE SANTÉ

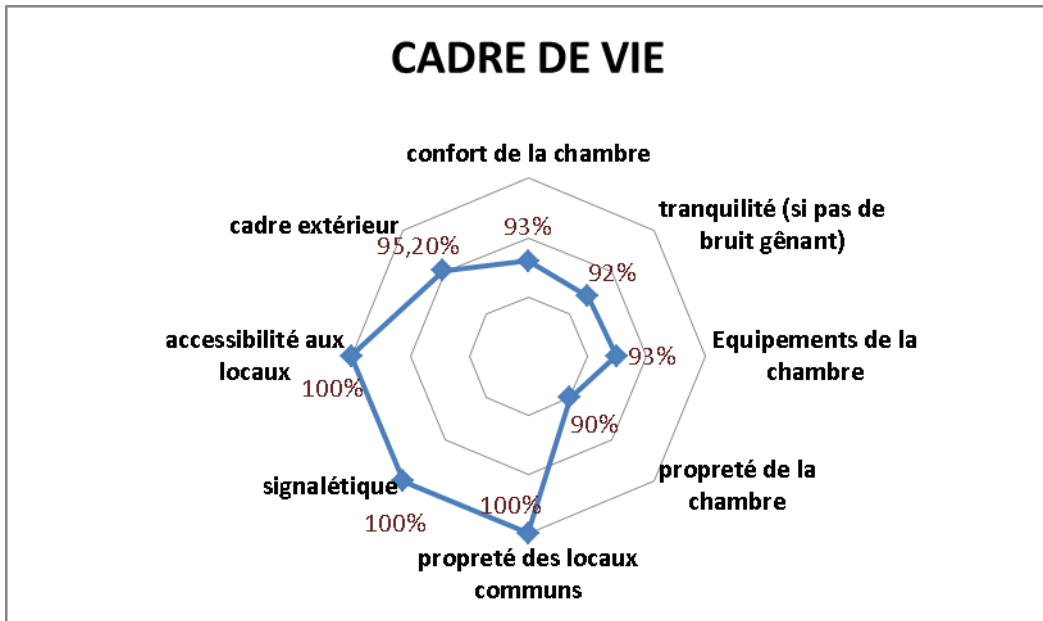
 PÔLE HANDICAP

## ACCUEIL/INFORMATIONS/ADMINISTRATION

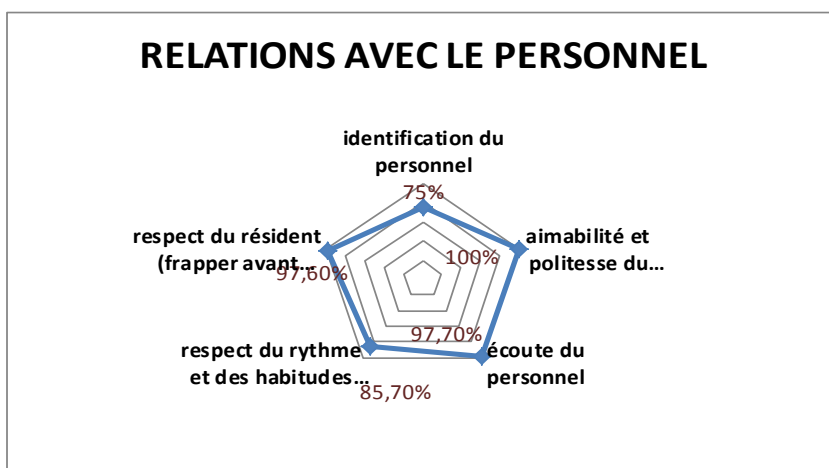
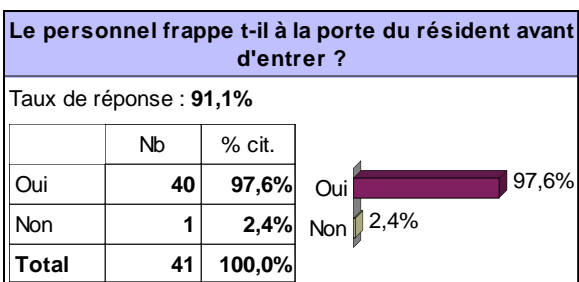
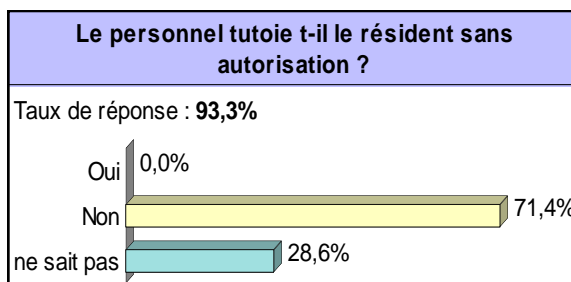
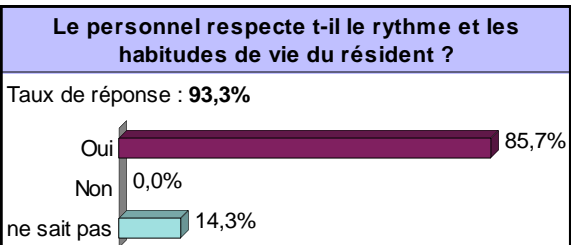
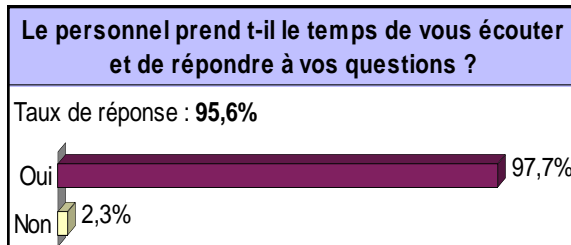
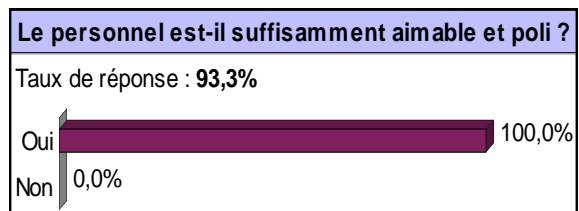
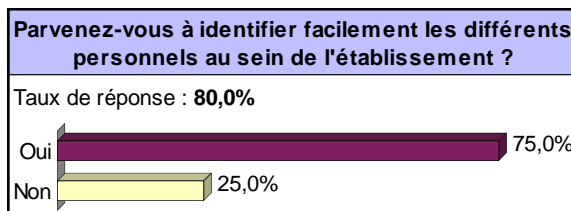


## CADRE DE VIE

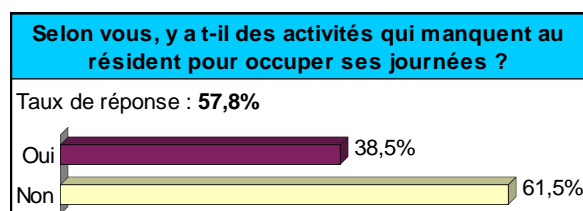
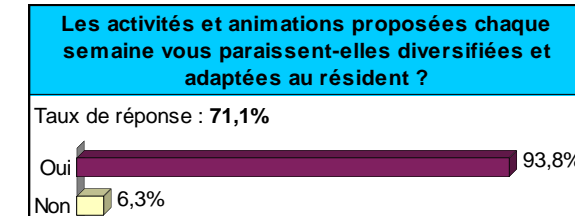
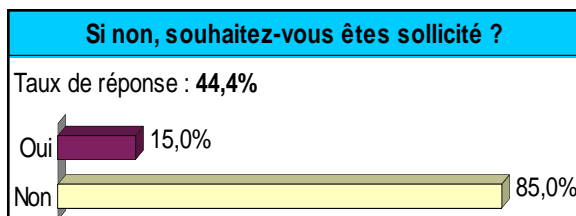
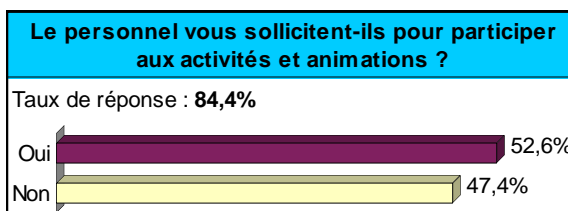
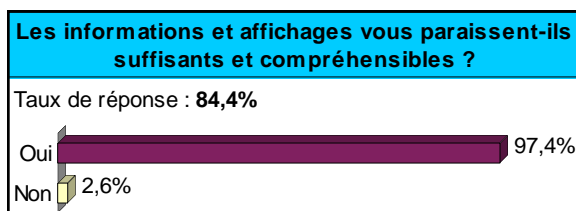




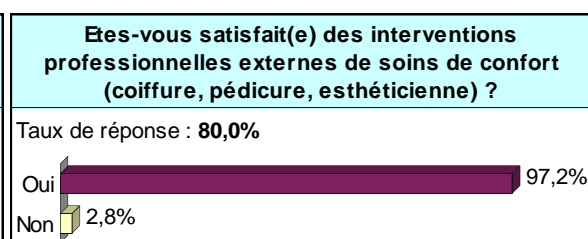
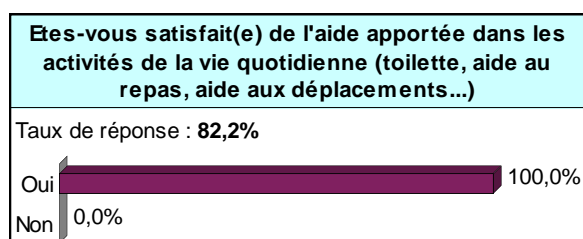
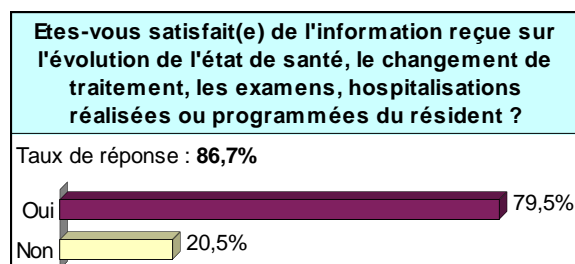
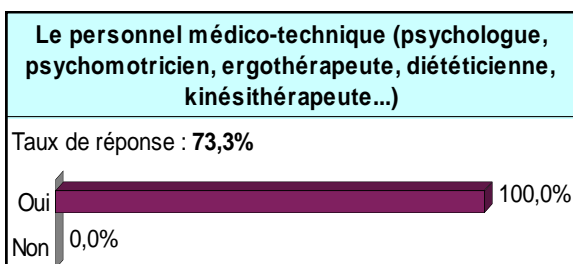
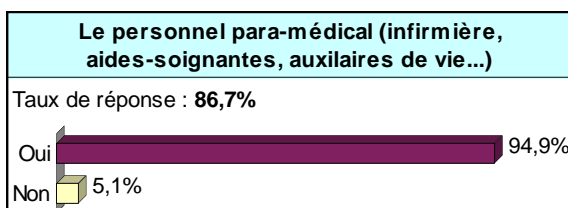
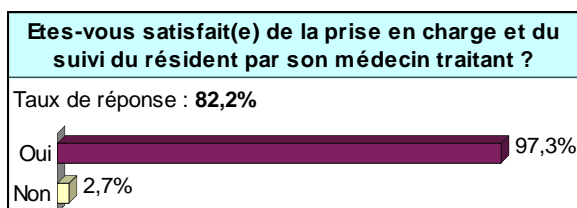
## RELATIONS AVEC LE PERSONNEL



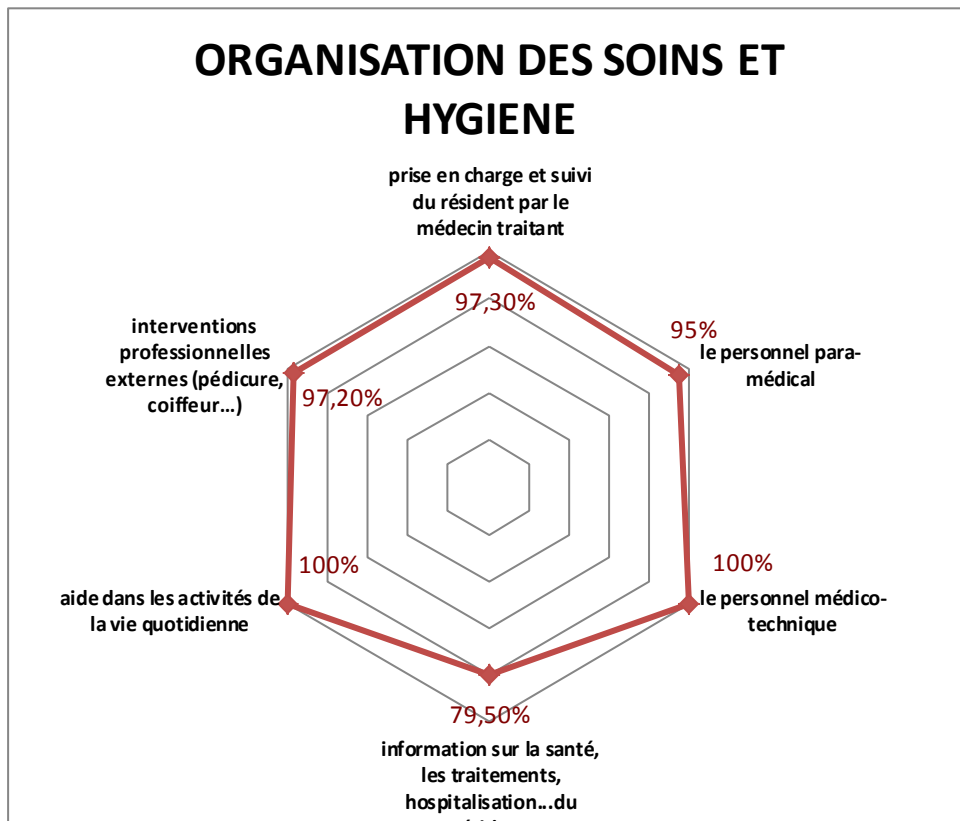
## ANIMATION ET VIE SOCIALE



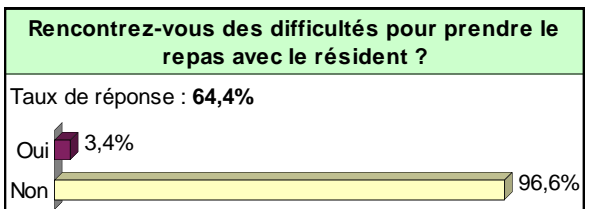
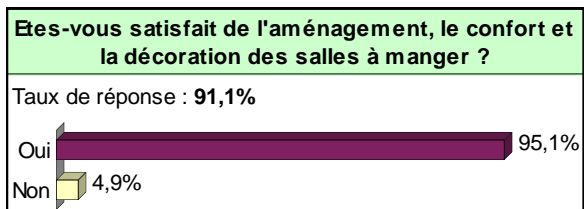
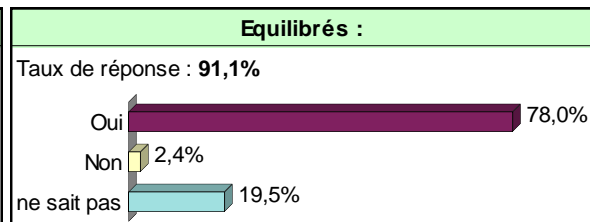
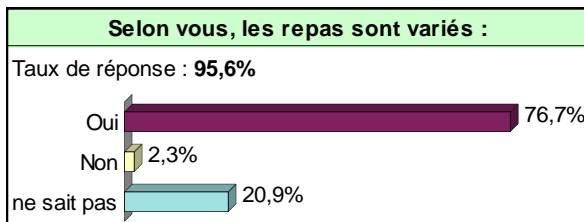
## ORGANISATION DES SOINS ET HYGIENE



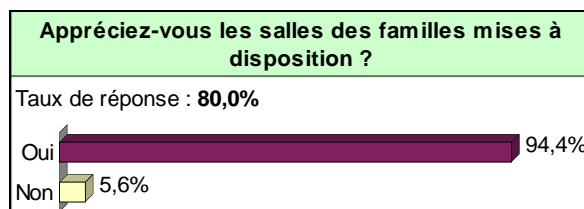
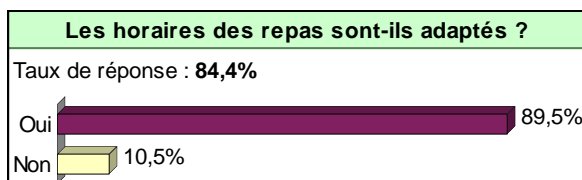
# ORGANISATION DES SOINS ET HYGIENE

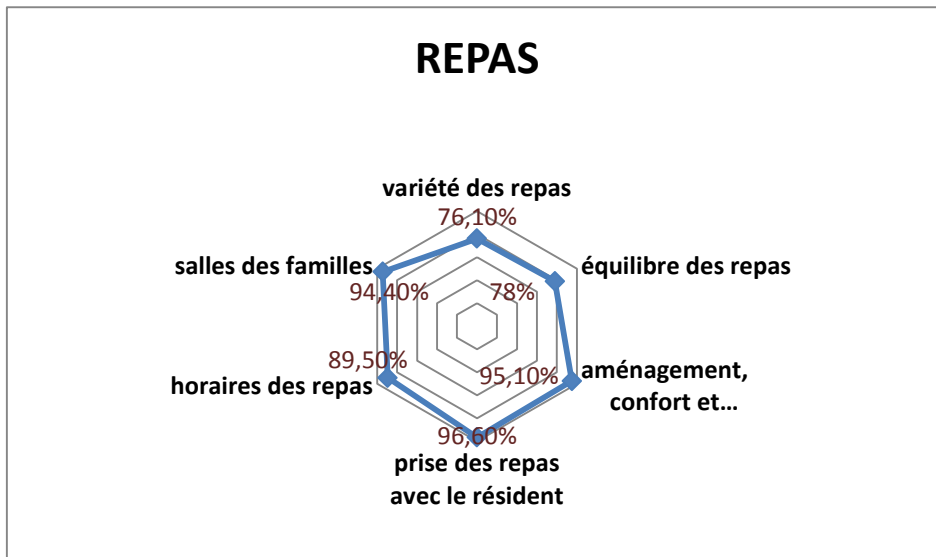


## REPAS

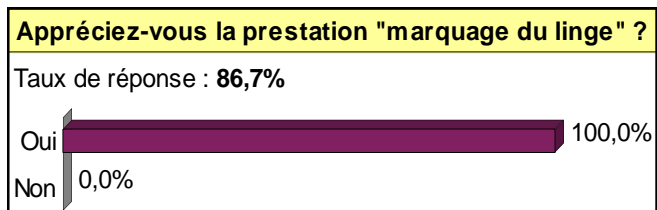
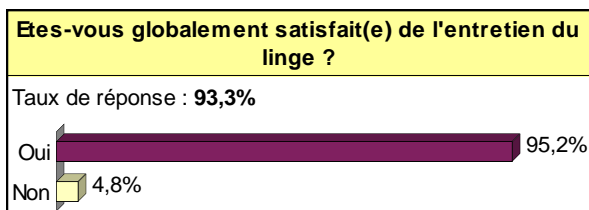


Si oui, lesquelles ? (cf. tableau)

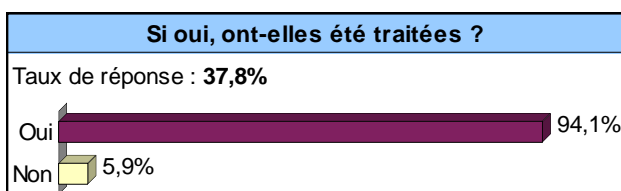
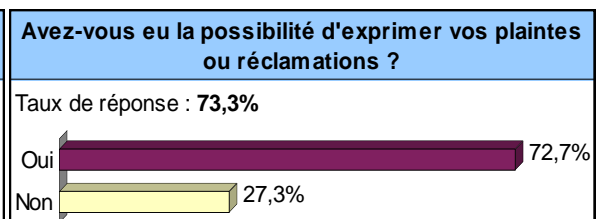
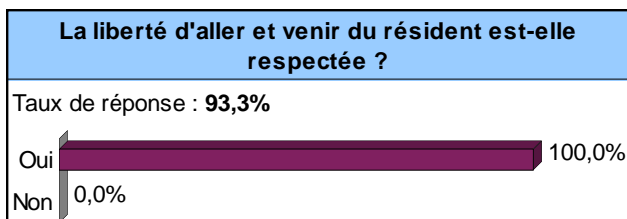
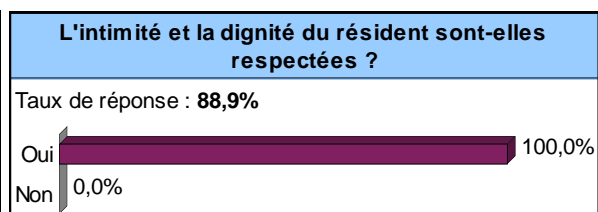
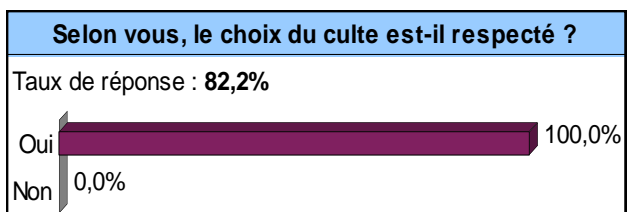




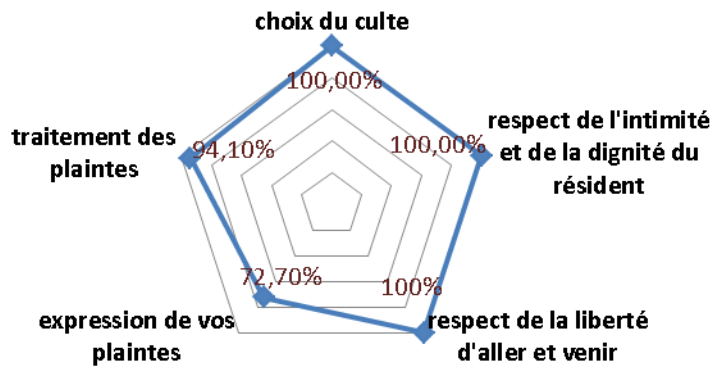
## LINGE



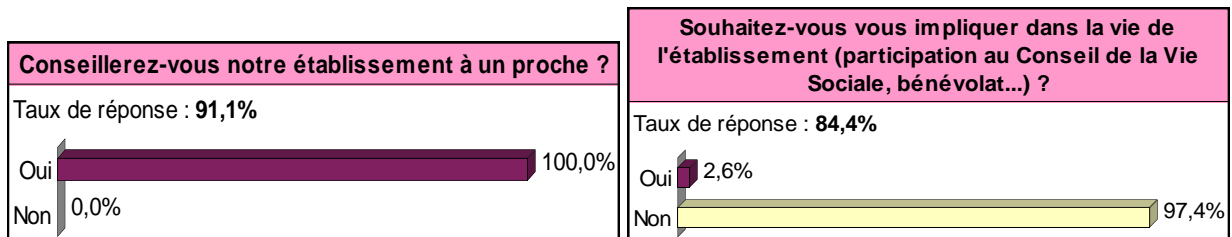
## INTIMITE – DROITS - LIBERTE



## INTIMITE - DROITS - LIBERTE



### INFORMATION D'ORDRE GENERAL



### IMPRESSION GLOBALE DE L'ETABLISSEMENT

Taux de réponse : **91,1%**

